



**IMPORTANT INFORMATION  
CARNIVAL SPIRIT  
6 JUNE 2018 (S816)**

31 May 2018

Dear Fun Planner,

We know your clients must be very excited about their upcoming holiday, so we'd like to provide them with important information regarding visa requirements.

During check-in in Singapore, their passport will be collected in order to expedite visa processing and clearance requirements for our visit to Indonesia. They will be provided a receipts and will have their passports returned at least one day prior to disembarkation in Sydney.

- **Indonesia:** Australia and New Zealand citizens do not require a visa, as they qualify for a Free Visit Visa (Bebas Visa Kunjungan - BVK). Most other nationalities also qualify for a Free Visit Visa. For a complete list of these nationalities, please visit <http://www.indonesia.travel/gb/en/before-you-go/visa-immigration>. Guests from all other countries will require a visa before the date of the cruise and are encouraged to contact an Indonesian consulate or embassy as soon as possible. For our visit to Komodo, due to safety reasons, only guests who have booked a Carnival shore excursion or independent tours will be allowed to go ashore.
- **Thailand:** Australia and New Zealand citizens, as well as citizens from many other countries, do not require a visa. However, a Thai visa is required from citizens of the countries that are not exempt. Please visit <https://thaiconsulatesydney.org/en/> for more information.
- **Australia:** Guests who are not citizens of Australia or New Zealand may need to obtain an Electronic Travel Authorization (ETA) or a visa to enter Australia. Please visit [www.border.gov.au/Trav/Visa/Apply/Electronic-travel-authority](http://www.border.gov.au/Trav/Visa/Apply/Electronic-travel-authority) to determine ETA eligibility or obtain visa requirements information.

We trust you understand that it is your clients' responsibility to have all the required travel documents. Unfortunately, if your clients do not have the proper documents, they will not be allowed on board and no refund will be provided.

We'll need your help with passing this information along to your clients.

We thank you for your continued support and look forward to having your clients sail with us.

Sincerely,

A handwritten signature in black ink, appearing to read "Anton Loeb".

Anton Loeb  
Director of Sales  
Carnival Cruise Line Australia